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B.Com. DEGREE (C.B.C.S.S.) EXAMINATION, OCTOBER 2011

Third Semester

Core Course 7—MARKETING MANAGEMENT

(Common for Model I, Model II and UGC sponsored B.Com. Degree Programmes) Time: Three Hours Maximum Weight: 25

Answers may be written either in English or in Malayalam.

Section A

This section consists of four bunches of four questions. Each bunch carries a weight of 1. Answer all questions.

- Bunch I I. Choose the correct answer from the choices given: 1 Market segmentation is: (a) Dealers oriented. (b) Customers oriented. (c) Owners oriented. Workers oriented. 2 Pride as buying motive is: (b) Weak. (a) Strong. (c) Satisfactory. (d) None of these. 3 The concept of product life cycle is a warning to: (a) Consumers. (b) Government. (c) Producers. (d) Middle men.
 - 4 The basic objective of marketing function is to link:
 - (a) Wholesaler and Retailer.
- (b) Producer and Retailer.
- (c) Producer and Advertiser.
- (d) Produer and Consumer.

Bunch II

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- 5 The concept of ——— is based on the assumption that the markets are heterogeneous.
- 6 price policy method is applied in luxury goods.
- 8 Under pricing policy, the price of a new product fixed at the initial stage is low.

Bunch III

- III. State whether the following statements are True or False:
 - 9 The product life-cycle concept is an imaginary concept.
 - 10 After sale service is not a part of marketing management.
 - 11 Market segmentation increases marketing efficiency.
 - 12 Romance is a strong buying motive.

Bunch IV

- IV. Match the following:-
 - 13 Label

(a) Faultering demand.

14 Retailers

(b) Irregular demand.

15 Remarketing

(c) Price fixation.

16 Synchromarketing

- (d) Uneducated.
- (e) Middlemen.

 $(4 \times 1 = 4)$

Section B

Answer any five questions. Each question carries a weight of 1.

- 17 What is micromarketing?
- 18 What is Electronic shopping?
- 19 What is brand name?
- 20 Define "channel of distribution".
- 21 Define "Product".
- 22 What is "multibranding"?
- 23 What is Viral marketing?
- 24 What is product image?

 $(5 \times 1 = 5)$

Section C

Answer any four questions. Each question carries a weight of 2.

- 25 Mention the advantages of Labelling.
- 26 Distinguish between Sales Management and Marketing Management.
- 27 State any three characteritsics of E-markets.
- 28 Discuss the importance of Marketing to the Firm.

- 29 Discuss the importance of Physical Distribution System.
- 30 Explain the characteristics of a good brand.

 $(4 \times 2 = 8)$

Section D

Answer any **two** questions. Each question carries a weight of 4.

- 31 Discuss important buying motives.
- 32 Discuss the stages of the product life-cycle of a product.
- 33 Discuss the importance of market segmentation.

 $(2 \times 4 = 8)$